



4398 PUA LOKE STREET  
LIHU'E, KAUA'I, HAWAII 96766  
PHONE: 808-245-5400 | FAX: 808-245-5813  
*Water has no substitute.....Conserve it!*

DATE: October 26, 2018  
TO: Prior Meter Applicants who have paid a Facilities Reserve Charge prior to Nov. 29, 2015 and have not installed a water meter  
SUBJECT: Facilities Reserve Charge Meter Installation Grace Period ends Nov. 29, 2018

---

The Department of Water (DOW) reminds all prior water meter applicants who have applied and paid a Facilities Reserve Charge (FRC) before the Nov. 29, 2015 enactment of Part 5 of the DOW's Rules and Regulations, of the 3-year grace period to install a water meter ending on Thursday, November 29, 2018.

As stated in the DOW's Rules and Regulations Part 5 regarding the FRC, prior applicants who have failed to install a water meter on the subject property before the expiration date of the grace period will be subject to pay the difference of the original FRC paid at the time of their application and the FRC in effect at the time the meter is installed.

To view the DOW's Rules and Regulations regarding the FRC, visit the Department's website at [www.kauaiwater.org](http://www.kauaiwater.org). The public may also view these documents in person at no cost or printed out for a fee at the DOW office located at 4398 Pua Loke Street in Lihue.

If you already have a water meter installed, this notice may not pertain to you. Please review the most commonly asked questions and answers provided below:

1. I already have a water meter and am receiving water service from DOW, does this grace period notice apply to me?
  - a. No, this notice does not apply to you.
2. I've paid my FRC prior to Nov. 29, 2015 but did not install my water meter yet, does this grace period apply to me?
  - a. Yes, prior applicants who have paid an FRC before the Nov. 29, 2015 enactment of part 5 of DOW's Rules and Regulations, were given a 3-year grace period to install a water meter at the subject property. Those applicants who have not met this requirement will be subject to pay the difference between the original FRC paid at the time of their application and the current FRC in effect at the time the meter is installed.
3. I've paid my FRC prior to Nov. 29, 2015 and received a conditional approval for the DOW to install my water meter, does this grace period notice apply to me?
  - a. Yes, prior applicants who have paid a FRC before the Nov. 29, 2015 enactment of Part 5 of the DOW's Rules and Regulations were given a 3-year grace period to install a water meter. Applicants must pay the applicable fees for the DOW to install the meter and must submit an Application for Water Service by Nov. 29, 2018 to avoid paying the difference between the original FRC paid at the time of their application and the current FRC in effect at the time the meter is installed.
4. I've paid my FRC prior to Nov. 29, 2015 and I've submitted my Application for Water Service prior to the Nov. 29, 2018 deadline, but the DOW has not yet installed my water meter. Will I have to pay the increased FRC?
  - a. No. The applicant must pay all applicable fees and submit the Application for Water Service prior to the Nov. 29, 2018. If after meeting the prerequisites for meter installation, DOW is unable to install the water meter prior to Nov. 29, 2018, the applicant will not be required to pay additional FRC fees.

The DOW encourages all prior applicants to complete the prerequisites in order to submit an Application for Water Service to install their water meter before the 3-year meter installation grace period expires on Nov. 29, 2018.

For more information, please contact the Department of Water at 245-5461 or 245-5455.