



*Water has no substitute...  
Conserve it!*

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## **News Release**

For Immediate Release: September 10, 2018

### **Immediate water conservation notice issued for Haena customers**

HAENA— The Department of Water (DOW) has issued an immediate water conservation notice for all Hā'ena customers, until further notice, due to the recent damage to the hydrant and system in the area that has affected water tank levels. Customers are urged to limit water use to essential uses only; such as drinking, cooking and sanitation purposes, in order to avoid a full water service outage in the system.

DOW crews have isolated the damaged hydrant from the system in order to conduct repairs and begin restoring water tank levels. As water tank levels rise, service connections may begin to experience normal water service flow, however, customers are advised to continue water conservation measures until DOW has officially lifted the conservation notice.

Conservation measures also include turning off appliances or fixtures that automatically draw water such as ice machines and outdoor irrigation systems.

An update will be provided as soon as new information becomes available. To monitor updates online, visit [www.facebook.com/KauaiDOW](https://www.facebook.com/KauaiDOW).

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